

# CHANDA D. TUMPAR

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ctump

Cabreros St., Basak San Nicolas, Cebu City, Philippines, 6000

### ABOUT ME

Highly motivated and professional with over 7 years of experience providing high-quality of work across different industries. Seeking a challenging position where I can leverage my knowledge, creativity, and administrative skills in streamlining processes to support the company's success and growth.

### **EDUCATION**

#### University of the Visayas (Main Campus)

Bachelor of Science in Office Administration S.Y. 2014 - 2018

## **SKILLS**

- Technical skills (Zoho One, OMS, Monday.com, Asana, SAP, ERP)
- Computer Literacy (MS Office, Adobe, etc.)
- Administrative Skills
- Detail-oriented
- Customer Service
- Knowledgeable in Stenography
- Organizational Skills
- Time-management Skills
- Ability to work independently and as part of a team

## CERTIFICATIONS

#### **Medical Billing and Coding Essentials**

Coursera Online Course Issued: August 24, 2024

#### Most Committed Team Member Award

GoTeam | REE Medical Issued: May 17, 2024

## Specialty Approach to Learning Medical Billing and Coding

UDEMY, Inc. online course Issued: July 29, 2024

#### Write Professional Emails in English

Coursera online course Issued: April 30, 2022

## Brand Management: Aligning Business, Brand, and Behaviour

Coursera online course Issued: April 14, 2022

## PROFESSIONAL EXPERIENCE

#### **Executive Virtual Assistant**

MyPortal Virtual Assistants Corp. | First Choice Business Brokers (LA) November 15, 2024 - Present

- Support business broker in facilitating the sale or purchase of businesses
- Assisting with document preparation, contracts, listings, etc.
- Maintain client databases and CRM systems
- o Schedule and coordinate buyer-seller meetings

#### **Quality Assurance Specialist**

GoTeam | REE Medical

June 04, 2023 - August 30, 2024

- Conducted a final review of the transcribed and reviewed Disability Benefits Questionnaires (DBQs) from the provider.
- Ensured all required documents were provided and the data was correct
- Finalized the Veteran's file and payment before sending out their official Disability Benefits Questionnaire (DBQs).

#### Medical Data Entry Specialist (DBQ Generator)

GoTeam | REE Medical

August 29, 2022 - June 03, 2023

- Accurately transcribed information from the Veteran's basic medical questionnaire onto the official Disability Benefits Questionnaires (DBO) form.
- Paraphrased the Veteran's description and skillfully crafted content from the perspective of a provider.
- Assessed projected ratings for each DBQ by effectively applying the Rating Schedule.

#### **Transaction Support Assistant**

International Pharmaceuticals, Inc. (IPI)

April 01, 2022 - September 02, 2022

- Provided support and coverage for other teams within transaction management.
- Coordinated travel arrangements and accommodations for superiors, team members, and guests.
- Handled confidential documents and maintained their proper organization.
- Guided everyone within the department to ensure effective office operations.

#### **Executive Secretary**

International Pharmaceuticals, Inc. (IPI)

June 04, 2018 - March 31, 2022

- Managed the executive's calendar, scheduled appointments, and arranged meetings and conferences.
- Prepared and disseminated correspondence, memos, forms, and other documents.
- Coordinated with other administrative staff to support office operations.
- Maintained filing systems, ensuring important documents were organized and easily accessible.
- Provided behind-the-scenes support for office operations.